

Family Assistance Locations

The National Guard establishes Family Assistance Locations to provide support and assistance to Service Members and their Families for all branches of the military.

Smyrna Office:

JoAnn Brooks, Family Assistance Coordinator
(302) 326-7548 or (302) 598-0451
joann.l.brooks.ctr@mail.mil

Family Readiness Support Assistants

The FRSA acts as a liaison between Commander and the Family Readiness Group (FRG) by providing training to Service and Family Members through organized events and activities to educate at Brigade, Battalion and Unit level while coordinating with Community Resources.

JFHQ -Judi Pelkey
(302) 326-7079 or (302) 993-6122
Judith.a.pelkey.ctr@mail.mil

261 Signal Brigade-Donna Fields
(302) 326-7515 or (302) 242-1122
donna.a.fields.ctr@mail.mil

American Red Cross

The Red Cross provides emergency communicate on, emergency financial assistance, and referrals for Service Members and their Families.

(877) 272-7337 Toll Free
Jerry Picard (302) 656-6620 ext. 6228
jerry.picard@redcross.org

Master Resiliency Training(MRT) Coordinator

The MRT Program is committed to providing resiliency training to all Soldiers and family members according to standards set by the Army Comprehensive Soldier Fitness Program.

SSG Donald Daley
(302) 326-7098
donald.h.daley.mil@mail.mil

Delaware National Guard Family Program Office (FPO)

The Family Program Office serves as the National Guard's communication link with Families. The FPO can support the needs of Families by performing the critical function of addressing the needs of Families.

State Family Program Director
CMSGT Dawn Peet
(302) 326-7788 (302) 379-5793
dawn.e.peet.mil@mail.mil

Deputy State Family Program Director
SSgt Sylvia Dozier
(302) 326-7785 or (302) 382-8743
sylvia.a.dozier.mil@mail.mil

Airmen & Family Readiness Program Manager
TSgt Yolanda DiVirgilio
(302) 323-3327 or (302) 290-6726 (text)
yolanda.divirgilio@ang.af.mil

Child, Youth and School Services Program Director (CYSSP)

The CYSSP Director supports military Children and Youth emotionally, socially, and academically with events, resources and trainings for Families, and by networking with community schools and organizations.

Patricia Crilley
(302) 741-7518 or (302) 943-0752
patricia.a.crilley.ctr@mail.mil

Joint Force Headquarters Chaplain

CH (LTC) Ed Brandt
(302) 326-7718 or (302) 593-4458
Kenneth.e.brandt.mil@mail.mil

Joint Family Support Assistance Program

**JFSAP and
Family Programs
Working Together to
Serve You Better**



***Taking care of our own,
no matter the branch!***



✦ Director of Psychological Health (DPH)

The DPH advocates, promotes, and guides National Guard members and their families by supporting psychological fitness with confidential consultations for operational readiness.

Army Guard DPH-Dr. Jeffrie Silverberg
(302) 326-7097 or (302) 507-3039
jeffrie.j.silverberg.ctr@mail.mil

Air Guard DPH-Michael Sherman
(302) 323-3382 or (302) 299-9630
michael.sherman.ctr@ang.af.mil

✦ Employer Support Specialist (ESS/ESGR)

The ESS provides comprehensive resources for service members in their civilian employment through information and education surrounding USERRA law job protections and responsibilities, as well as providing employment counseling and referral for those who are job seeking.

Christine Kubik (302) 326-7582
christine.f.kubik.ctr@mail.mil

✦ Military Family Life Consultant (MFLC)

MFLCs provide assistance to Service Members and their Family Members with individual short-term, problem-solving sessions, group trainings, and provides outreach to the community about providing mental health care for the military.

Karen Burnett (302) 416-2870
karen.s.burnett@mhn.com

✦ Military One Source (MOS)

MOS is a one-stop shop of resources, consultations, and referrals that assist Service Members and their Families with the diverse challenges arising through their career.

Dan Young (302) 323-3358
daniel.young@militaryonesource.com
Call 1-800-342-9647 24 hours a day/7 days a week

✦ TRICARE

Any questions concerning billing, claims, enrollment or benefits for TRICARE Prime, Standard, Extra, TRS or TAMP can be answered by your Beneficiary Counseling and Assistance Coordinator and Debt Collection Assistance Officer.

SPC Christina Pastore (302) 326-7052
christina.l.pastore.mil@mail.mil

JFSAP Mission

To provide mobile, high quality helping services to augment current Family Programs' ability to meet the needs of Guard, Reserve & Active Duty Family Members.

The primary focus of support is for Families who are geographically dispersed from a military installation. Services are delivered in local communities through collaborative partnerships with Federal, State, and local resources.

JFSAP Key Functions

- Assess needs and address gaps
- Identify resources Enhance and build community cooperation
- Provide outreach to Families
- Provide financial and educational assistance
- Coordinate with Family Programs and with other state, local, federal, and non-profit agencies

✦ Personal Financial Consultant (PFC)

The Personal Financial Counselor (PFC) provides financial related assistance to service members and their families with educational counseling in a group or one-on-one.

Jarrold Barton (302) 326-7268
jarrod.n.barton@healthnet.com

✦ Prevention Treatment & Outreach (PTO) Coordinator

Creating the connection between Service Members and available community support resources for those seeking treatment of drug and alcohol abuse. The PTO assists with referrals to assessments and treatment options while aiding Service Members through the process of getting the help they need. Outreach to family members, is provided as well as help with referrals and treatment options if family members need assistance themselves.

SGT Brandon Swanson, 302-326-7759
brandon.m.swanson6.mil@mail.mil

✦ Operation: Military Kids (OMK)

OMK serves Military Children by delivering recreational, social and educational programs and by educating the public on the impact the deployment cycle has on Military Families.

Rhonda Martell (302) 730-4000
rhondam@udel.edu

✦ Sexual Assault Response Coordinator (SARC)

The SARC serves as the National Guard Bureau single point of responsibility for sexual assault prevention and response policy and oversight.

Joint Force SARC-Capt. Estelle Murray
(302) 326-7272 or (302)985-7403
estelle.r.murray.mil@mail.mil

Air National Guard-Capt. Lenore Hackenyos
(302) 323-3504 or (302) 250-1802-
lenore.hackenyos@ang.af.mil

✦ Survivor Outreach Services (SOS) Coordinator

The SOS provides comprehensive resources for benefits to the surviving family members after a Service Member passes away.

Judy Campbell
(302) 326-7787 or (302) 331-1088
Judy.c.campbell4.ctr@mail.mil

✦ Transitional Assistance Advisor (TAA)

The TAA is the liaison to Veterans Affairs and the first line of support for returning veterans to troubleshoot concerns about their benefits, education assistance, employment, and any other issue they may encounter after a deployment.

Linda Shields (302) 326-7180
linda.shields.1@us.af.mil

✦ Yellow Ribbon Support Specialist (YRSS)

Develops and maintains the Reunion and Reintegration Programs for unit and individual mobilizations. Liaison to FACs, FRG, and RDC for monitoring Families in need of assistance.

Army Guard-1LT James Letts (302) 326-7018
james.a.letts.mil@mail.mil
2LT Sarah Streckenbein (302) 326-7019
sarah.j.streckenbein.mil@mail.mil

Air Guard-Kristi Walters (302) 535-2215
kristi.walters.ctr@ang.af.mil